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## General Terms and Conditions WLP webshop

### Article 1. Scope

These terms and conditions apply to all offers, orders and agreements made by Wolf Legal Publishers (hereinafter: WLP), and exclude any other Terms and Conditions drafted by the client. Changes to these terms are only legally valid if they have been agreed upon in writing. These terms respect the rights of the purchaser.

### Article 2. Sales

A sales agreement is fixed when your order is accepted by WLP. WLP is allowed to refuse orders or set certain conditions, unless otherwise determined. If an order is not accepted, WLP will inform the client within ten (10) days after receipt of the order.

### Article 3. Prices and payments

The prices for the products mentioned on our website are in EURO or USD, including VAT and excluding shipping, unless otherwise indicated. WLP has the right to change prices; once an order has been placed, prices cannot be changed.

Payments can be made with iDeal, credit card or wire transfer. If the payment has to be collected by a debt collecting agency, the client is obliged to pay the agency fees, an additional 15% to the amount to be collected and, if any, legal costs.

### Article 4. Delivery

The delivery time provided on our website is only an indication. There is no right to financial compensation or cancellation if the delivery time is exceeded, unless the delivery of the products is that long, that we cannot reasonably expect you to abide by the agreement. In such a case, you are allowed to cancel the order. WLP can cancel the order if there are circumstances beyond our control that prohibit us to supply the products.

### Article 5. Return of goods

Our books are produced as printing on demand, there is no possibility to return these products, unless reasonableness requires this. In such a case we do calculate costs for production, storage and shipment.

All products supplied by WLP should be in good condition. You have the duty to see if the condition and quantity of the products meets your order. If not, you should inform WLP as soon as possible, but at least within seven (7) days after receipt of the products, or at least within a reasonable time frame. Please inform us in writing and with a motivation. If it is proven that the products do not meet the necessary standards, WLP will replace the products.

### Article 6. Intellectual property rights

All intellectual property rights on all our products should be respected. WLP cannot accept responsibility for any errors, omissions, misstatements, or mistakes and accept no responsibility for the use of the information presented in this work. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without prior written permission of the publisher. If you wish to reuse our materials, please contact our rights & permissions department.

### Article 7. Communication

WLP cannot be held liable for any errors, omissions, delay or other problems in the communication between the client and WLP.

### Article 8. Personal Data

WLP (or a third party contracted by WLP) will process your personal data in order to supply the products ordered and will register your name for administrative and promotional purposes. Information will not be sold for commercial purposes and will be processed in accordance with the law.

### Article 9. Jurisdiction

The law of the Netherlands applies to these terms and conditions. Any disputes will be brought before a court in the Netherlands.